Joseph M. Jones

JMJ757webcontact@gmail.com - 757.550.1764 - LinkedIn

Information Technology Professional

OVERVIEW

I am an experienced Senior Project Manager who excels at guiding technology projects from conception to completion. My expertise includes leading complex initiatives such as exploring blockchain applications, leveraging AI tools for major corporations, and establishing infrastructure for a new multi-billion-dollar ISP/ILEC.

As a seasoned Information Technology leader, I have more than just dabbled in IT infrastructure and software development; technology is my passion. My strength lies in developing strategies that align ambitious technical projects with overarching business goals, all while boosting efficiency, gaining competitive advantage, and improving profitability.

I'm a gifted "tech translator" too, connecting the dots between tech gurus and business leaders and whether Agile or Waterfall, I'm fluent in project management methodologies and adapt my approach to suit the needs of each initiative.

I take pride in delivering high-quality, timely work that comes in on budget. With my technical acumen and leadership abilities, I drive successful outcomes that have a real impact on the bottom line.

SKILLS SUMMARY

Project Management:

- AI
- Machine Learning
- Migrations
- Integrations
- Implementations
- DevOps
- Program Management
- PMO Launch

IT Project Lifecycle:

- Requirements Analysis
- ROI Analysis
- Costing & Budgeting
- Project Scheduling
- Testing
- QA
- Rollout
- Support

Value-Added Leadership:

- Cross-Functional Supervision
- Team Building
- Mentoring
- Client Relations
- Presentations
- Business & IT Planning
- Vendor Management

CAREER PROGRESSION

- *Brightspeed*. **Senior IT Project Manager: Infrastructure & Architecture**, March 2023 – present.
- *Brooksource*. **Senior IT Project Manager Consultant**, July 2022 – March 2023.
- *Robert Half Technology.* **IT Project Manager Consultant**, September 2019 – June 2022
- *Tegra*. **IT Project Manager**, April 2018 – September 2019
- *Tegra.* **Senior Manager IT Infrastructure**, April 2017 – March 2018
- *ArtFX*. **IT Manager**, January 2016 – March 2017
- *ArtFX*. **Senior Systems Administrator**, June 2015 – December 2015
- *DJP Web Design.* **Web Designer**, January 2010 – June 2015

Senior IT Project Manager with a specialization in infrastructure and architecture. Expertise includes developing project plans, coordinating resources, managing budgets, mitigating risks, and communicating project status to stakeholders at all levels all while leveraging a deep knowledge of IT infrastructure and

architecture, including servers, storage, networks, and cloud-based solutions. Experience driving the high-quality completion of systems engineering, software/database development and enterprise-wide implementation projects for major clients including Nike, Under Armour, Fanatics, Amazon, MLB, NFL, NBA, NHL, Smithfield Foods, Lumen Technologies & others.

ACHIEVEMENTS & HIGHLIGHTS

- Led teams across broad technical and business disciplines. Focused teams on business objectives and tracked progress to ensure project milestones were completed on time, on budget and with the desired results.
- Mitigated risk factors through careful analysis of available data. Anticipated and managed change effectively in rapidly evolving global business environments.
- Defined processes and tools best suited to each project. Moved between agile and waterfall approaches depending on project specifics and client goals, creating detailed project road maps, plans, schedules, and work breakdown structures.
- Oversaw enterprises day-to-day infrastructure activities, technical operations, and IT staff functions for fifteen locations and corporate headquarters.

REPRESENTATIVE PROJECTS

- Spearheaded a strategic initiative aimed at educating Project Managers, IT staff, and other specialized knowledge workers on the integration of Artificial Intelligence technologies. Utilized cutting-edge tools such as GPT-4 to boost productivity, stimulate creative innovation, and maintain the team's competitive edge.
  Result: The curriculum empowered personnel to leverage AI, driving measurable gains in efficiency, innovation, and data-driven decisions.
- Led the rollout of key components for a new start-up's launch; including but not limited to Identity Access Management (IAM), Privileged Access Management (PAM), CloudStrike and Tenable deployments, Hybrid AD, Azure & Google Cloud Platform architectures.
  Result: Despite the compressed timeline of a new start-up, we were able to meet all "Day 1" requirements.
- Successfully implemented and launched a vendor management portal utilizing blockchain technology, specifically FoodLogiQ, marking the organization's inaugural venture into the realm of blockchain applications.
  Result: Organization saw marked improvement in management of all requisite vendor documentation, leading them to adopt the tool for all Incident Management activities.
- Tasked with the creation and development of a new IT Mergers and Acquisitions "playbook," which serves as a standardized guide for the organization, all under the supervision of the Office of the Vice President of Information Technology.
  Result: Organization saw marked improvement in all phases: deal sourcing, due diligence, transaction, value creation and integration.

EDUCATION

Tidewater Community College, Information Systems Technology**,** 2013 – 2015

CERTIFICATIONS

Professional Scrum Master (PSM I)   **Certified Six Sigma Yellow Belt**

CLEARANCE

Secret